

Right now, everyone is learning how to conduct their day to day business in different ways. We know the strain this may be causing as you work to support your customers while navigating this new reality together. There may questions from your team around the best way to engage with your customer base and secure remote access for your employees.

Technology companies are rallying to make sure employees who've been asked to work remotely can do so with minimal problems. Here's a shortlist of resources to help enable your new remote staff.

- Microsoft is offering a six-month trial to premier Teams
- Cisco is offering Webex
- Zoom is removing the 40-minute cap on their free conference offering in affected regions (Zoom's Commitment to User Support & Business Continuity During the Coronavirus Outbreak)
- Google is providing enterprise features to non-enterprise customers (Helping businesses and schools stay connected in response to Coronavirus)
- SolarWinds is offering Dameware Remote Everywhere, our cloud-based remote support software, for 90 days to organizations affected.

Please contact us if you need assistance with getting your employees set up with remote access.

Mike Weiskopf | Technology Consultant  
P: (541) 882-4412 | M: 541-281-1894  
F: (888) 389-4631 | [mike@beartechllc.com](mailto:mike@beartechllc.com)  
Website: <http://www.beartechllc.com>